



QUALITY POLICY

Our Mission

Our aim is to deliver solutions that effectively utilize our client's data to fuel sales, build loyalty, and transform the overall customer experience.

Our Quality Policy

Quality is not a short-term programme. It is a long-term commitment aimed at continuously improving our business processes and customer focus to develop best practice data services.

We will not allow quality to be compromised. If any member of the team or any of our client's feel that quality levels are not being met, they should use the tools and processes provided to them to report concerns and infractions.

Our Quality Objectives

- Through the standardisation of best practices, we shall apply consistency to all work ensuring the highest certainty of success and providing our clients with more features for the same budget, faster deployments with minimised defects and dependable timings resulting in higher customer satisfaction.
- To become the best at what we do by continuously improving and rewarding the best talent in order to maintain a centre of excellence for data services.
- To be progressive by keeping services relevant through carefully identified vendor partnerships that further our data service capabilities and improve client outcomes.

Euler Senior Management Team Shall:

- Be accountable for the effectiveness of the QMS.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company.
- Ensure that the resources needed for the QMS are available and training, support and encouragement is provided as required.
- Communicate the importance of effective quality management and conformance to the QMS requirements.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote continuous improvement.
- Establish partnerships with suppliers and interested parties to provide an improved service.

Monitoring & Measuring:

This policy will be reviewed annually by the Senior Management Team and were deemed necessary will be amended and re-issued.

Job Title: CEO

Name: Rob Jones

Dated: 04/07/2023

Signed:

